



payment
navigator®
Medical Office



ONE PLATFORM FOR ALL PATIENT PAYMENTS¹

Payment Navigator Medical Office connects providers, patients and payers with capabilities that make payment transactions quick, convenient and easy. Through a single platform specifically designed for medical offices, we offer an array of features to facilitate effective patient financial engagement and increase opportunities for payment collection.



ESTIMATOR

Accurately estimate patient financial responsibility to set expectations and secure a payment method to ensure the exact amount is collected.



PATIENT PROFILE

Quickly search for patients, get a snapshot of their balance, payment preferences and demographic information, then immediately launch a payment, eligibility or estimation transaction in one click.



AUTO PAYMENT COLLECT™

Securely save a payment method on file through tokenization before or during a patient visit and automate the collection of payment once a balance is identified in your system. Suppress statement printing and eliminate your print and postage costs.



LET'S TALK:

Contact your Firsttrust
Relationship Manager
or Branch Manager

Or contact Customer
Care at 800-220-BANK
Visit us at firsttrust.com/dental

POWERED BY **InstaMed®**
Healthcare Payments Simplified

¹Firsttrust Bank's Merchant services products and services are through our Merchant Service provider Elavon.

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**PAYMENT PLANS**

Offer to set-up recurring payments during patient interactions. Enable patients to create payment plans via the patient portal.

**PATIENT PORTAL**

Enable payments 24/7 from any device to offer the convenience and simplicity your patients expect. Allow patients to submit payments, save payment method on file, set-up email or text reminders, and sign up for eStatement delivery.

**MOBILE PAYMENT APP**

Take payments to the patient with the InstaMed Go app for Payment Navigator. Conveniently capture payments on a compatible Apple® mobile device. Further improve point-of-service collection with capabilities that allow you to extend payment acceptance in any care setting.

**MEMBER PAYMENTS**

Get paid faster. Allow patients to pay you from their health plan's website and receive payments directly deposited to your organization's bank account – at no additional cost.

**REPORTING**

Access data needed to better understand your revenue trends and drive smarter business decisions. Enhanced reporting tools give you the flexibility to report on long-term performance in a way that best suits your organization.